

# NCJIS Modernization Program 2020–2025

Building a Partnership  
*Session 3: Modernization Update*



Nevada Department of  
**Public Safety**  
Records, Communications and Compliance

*Dedication, Pride, Service*

# WELCOME!

Session 3: Change Management	Time	Who	
Welcome and Agenda Review	1 min.	Elizabeth Parsons-Lenz, Change Manager	
Program Schedule Overview	4 min.		
Change Ambassador Role	2 min.		
NCCIS Portal and Sign-on	10 min.		Business Process Analysts, NCJIS Modernization Team
Surveys: Baselining and Change Readiness	5 min.		
Next Tasks	2 min.		
Questions	6 min.		
<b>30 min. maximum</b>			



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# General Solution Rollout Schedule

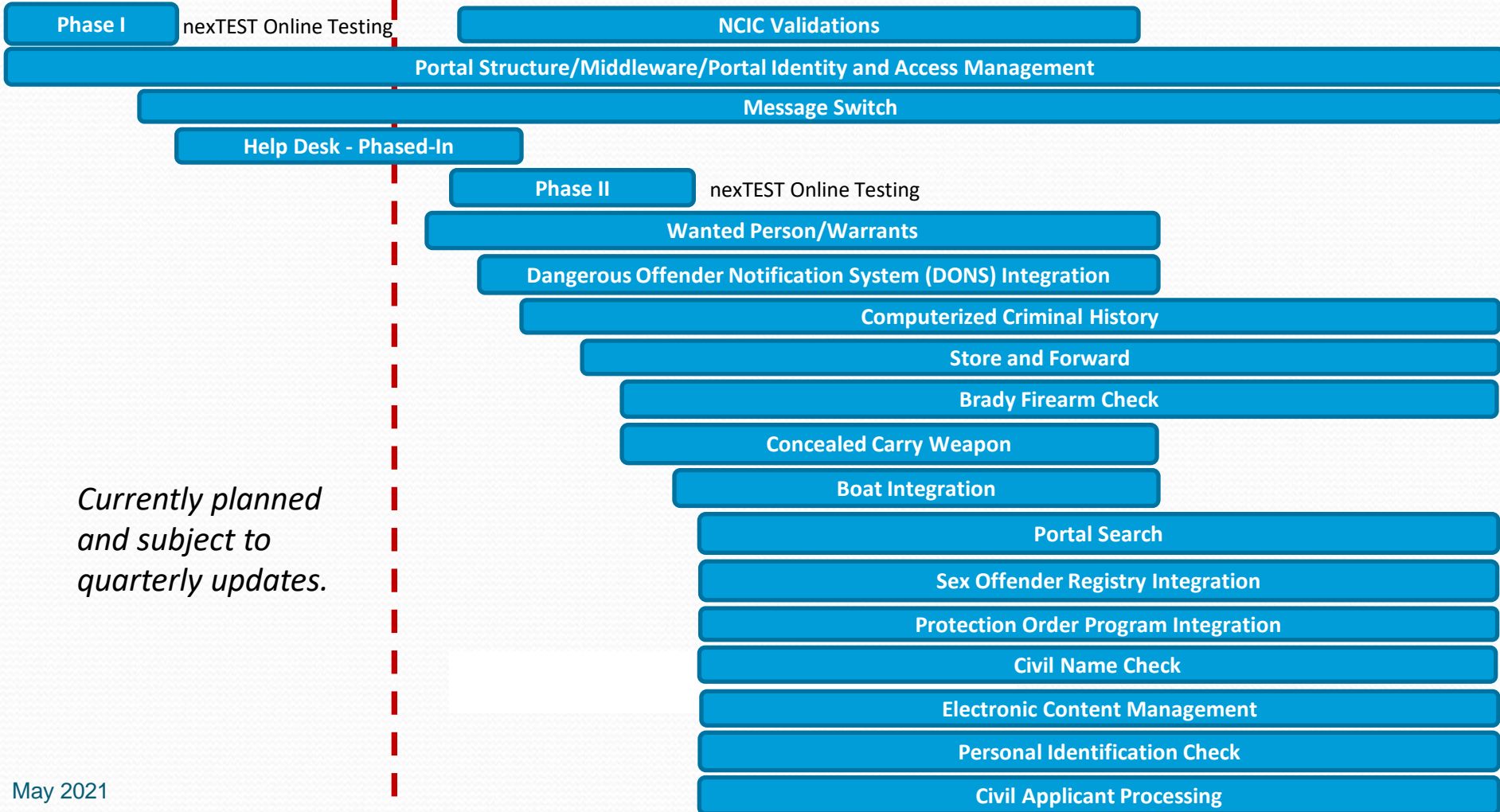
2020

2021

2022

2023

Jul/Sep   Oct/Dec   Jan/Mar   **Apr/Jun**   Jul/Sep   Oct/Dec   Jan/Mar   Apr/Jun   Jul/Sep   Oct/Dec   Jan/Mar   Apr/Jun   Jul/Sep

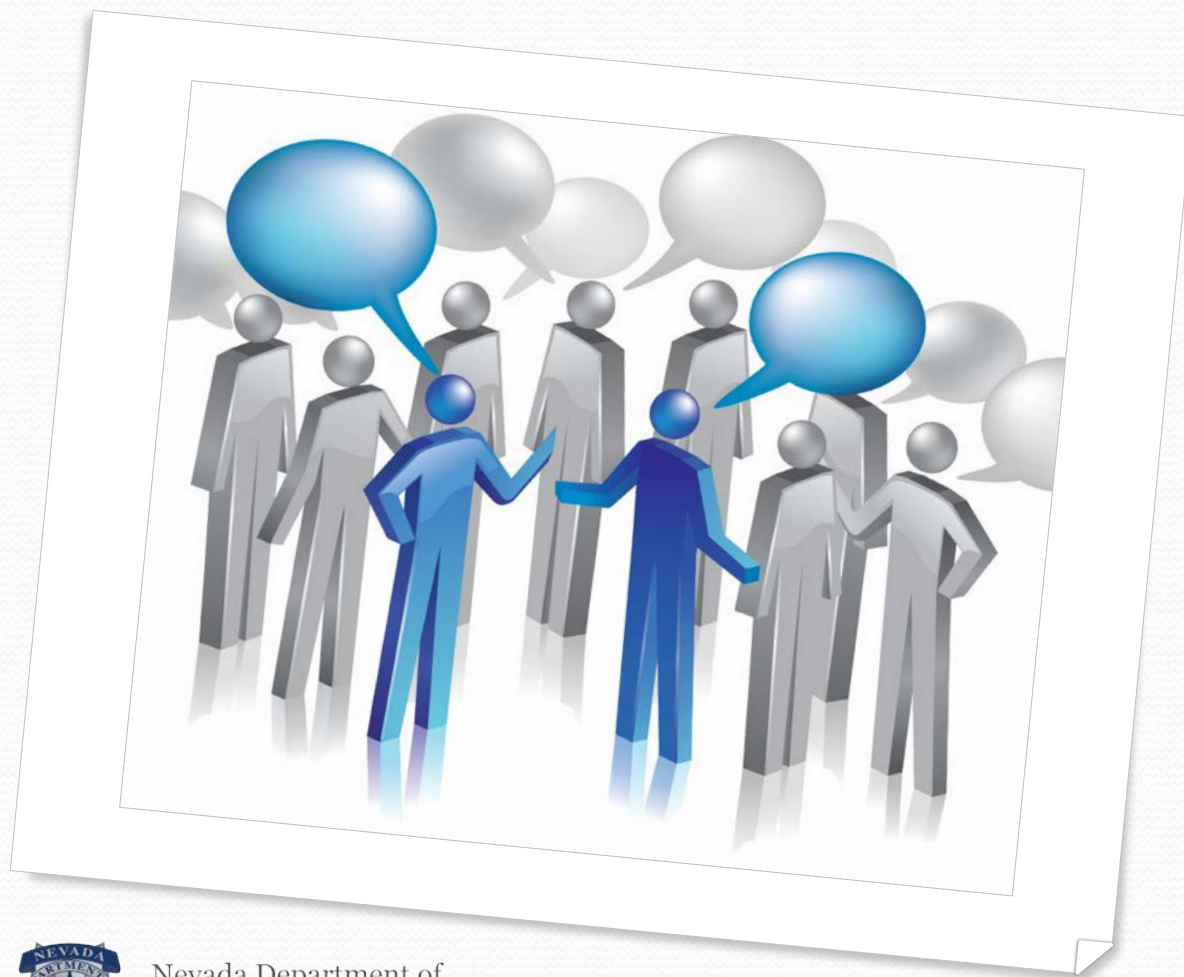


*Currently planned and subject to quarterly updates.*

# Your Change Ambassador Role

Change ambassadors are committed to supporting the NCJIS Modernization Program by cascading project information and communications through their agencies.

Ambassadors serve as a go-between for agencies and the NCJIS Modernization Team, providing feedback on the project and what we should focus on in their respective agencies.



# Introducing the Portal



## Nevada Civil and Criminal Information System

*A new way to interface with criminal justice systems supporting more features, capabilities, and reliable access.*

*Based on an industry standard (NIEM XML).*



# Web Portal

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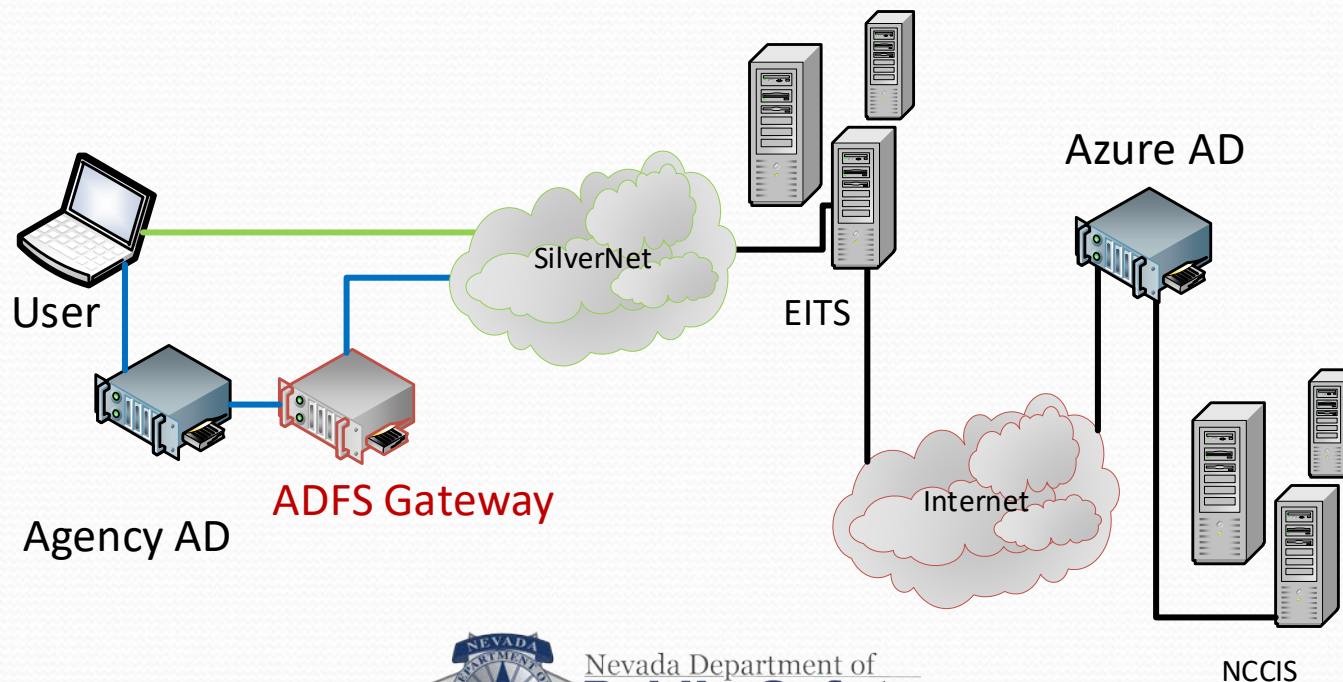
- JIClient is discontinuing services.
- The way that users interact with State information is going to change.
- New access is through the NCCIS Portal for performing business functions.
- There may be a cost to the agency for a newer, supported operating system or equipment.



# NCCIS Sign-on

## Two Options:

- Account in NCCIS (in the Azure AD) – Default (Green).
- Agency Account – If the Agency “Federates” With NCCIS (Blue).



# Baselining Survey

- The Baselining Survey will assess:
  - User understanding of the new solution.
  - Expectations on what the new solution should fulfill.
  - The impact before and after solution functionality is added.
- This targeted survey approach will be used for gathering information specific to the NCJIS Modernization.
- Results will be compiled for identifying potential issues or questions that need to be addressed.

***Stakeholders will be surveyed as individual solutions are ready to roll out!***





# Change Readiness Assessment

*A change readiness assessment helps gauge how ready your organization is for change. It looks at things like awareness, receptiveness, and capacity as it relates to the upcoming NCJIS Modernization.*

*Results will feed into change management communication plans. There will be periodic assessments.*



**Coming soon!**

# Next Tasks

What we are working on in the next 6 months:

- Disseminate a Baseline Survey and the first Change Readiness Assessment:
  - Change ambassadors.
  - E-mail lists.
- Study and report on baseline analysis results.
- Integrate findings into NCJIS Modernization planning.
- Engage in targeted outreach as needed to various stakeholder organizations.



# Contact Information

Questions specific to:

- Change ambassadorship.
- Communication.
- Training.
- Participation.

**Change Manager,**

**Elizabeth (Beth) Parsons-Lenz**

**[eparsons-lenz@dps.state.nv.us](mailto:eparsons-lenz@dps.state.nv.us)**

Questions specific to:

- Technical or general concerns.
- Contact information updates.
- Feedback delivery.
- Other requests.

**NCJIS Modernization Team**

**[NCJISMod@dps.state.nv.us](mailto:NCJISMod@dps.state.nv.us)**



# Questions?

